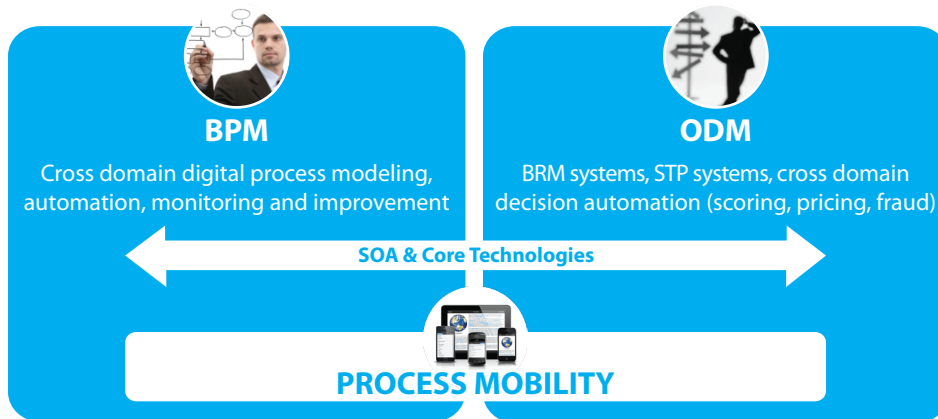


Business Agility



SAFIRA is at the forefront of Business Process Management (BPM) and Operational Decision Management (ODM) service delivery, changing the game of modern process management in leading organizations across the globe and helping them to cut costs, optimize processes and increase efficiency.



Services

Can't integrate your processes, business rules & systems?

SAFIRA's BPM/ODM Professional Services

Added-value

- World class references & track record
- Skilled and certified BPM & Rules professionals
- Cross-industry expertise at your door
- Tailored made solutions & services with instant ROI

Offer

- Program strategy consulting
- Design & Dev best practices consulting
- Full project development and delivery
- Full stack auditing services
- Core-sample based process reviews
- Heritage Teamworks migrations

Need more up-time in your processes?

SAFIRA's BPM/ODM Support & Operations Services

Added-value

- Support end-to-end processes, not just applications and systems
- Multi-technology application stack coverage
- Flexible on/off shore engagement models

Offer

- Up to 24x7, SLA-based support services
- Incident & problem management
- Setup & upgrade of core technologies
- Release & configuration management
- Capacity planning
- Continuous monitoring and improvement

Solutions

Can you make the winner-price for each customer?

SAFIRA's Customer-Centric Pricing for Direct Sales

Who makes underwriting decisions in your business?

SAFIRA's Delegation of Authority Solution for Underwriting

Want to boost sales on risk products through banking branch networks?

SAFIRA's Risk Bid Management

Want to take your processes with you?

SAFIRA's BPM Mobile Portal

About us

Founded in 1997 and integrated with KPMG in 2014, SAFIRA is an IT Professional Services firm known for transforming the way organizations do business with Smarter Process.

Lisbon • Warsaw • Barcelona • London



IBM Partnership

- 15 years of commitment to the partnership
- Heritage Lombardi Partner
- Over 180 certified BPM, ODM, Mobile, Integrator and FileNet professionals (one of the largest certified teams on the planet)
- Over 1.467.333 Lombardi/IBM BPM flight hours in business critical projects

The success goes to our clients

On top of a professional, motivated, trained and certified team, we've been implementing world-class reference BPM projects at our clients for 10+ years, being one company providing both expert development and consulting services

BPM CoE architecture and development best practices

Core processes saving human lives; Off-shore BPM Support & Operations

BPM Q&A assured by Expert Auditing; On-demand off-shore BPM Support

BPM 'R' US

Mix-off-shore, scalable and flexible engagement models

Let's talk about your business.

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